UDairy Creamery Team Member

CONTEXT OF JOB:
Under the general direction of the Newark Management Team, Student Supervisors, and the Student Management Team, the Team Member is responsible for serving customers in a friendly and efficient manner, completing daily tasks to maintain a clean, healthy and safe working environment and overall contribute to the student-run atmosphere and experience that is unique to UDairy Creamery. This position requires flexibility between our Newark storefront (serving and production), Go Baby Go Café, Moo Mobile, and off-site events.

QUALIFICATIONS:
- Must be a University of Delaware Student
- Retail or food handling experience preferred
- Must be able and willing to take direction and instruction from Managers and Student Supervisors
- Must be willing to work in a team environment
- Friendly, welcoming, and hospitable attitude required

MAJOR RESPONSIBILITIES:
- Serve customers in a friendly, respectful and expedient manner
- Follow standard cleaning and sanitizing procedures and safe food handling
- Operate a cash register and accurately accept money and give change
- Work in ice cream production- making ice cream to be served to customers
- Prepare cakes and novelty items
- Prepare and serve items including but not limited to ice cream, milkshakes, sandwiches, hot entrees, specialty coffee drinks and more

POSITION EXPECTATIONS:
- Efficiently and courteously serve customers in our retail location (including the Newark storefront and go baby go café) and off-site events (both on the Moo Mobile and events on the University campus)
- Complete tasks assigned by Creamery Managers and Student Supervisors
- Take initiative to tackle tasks that maintain clean, sanitized, and organized establishment
- Ability to stock, clean, and inventory working space to help expedite service
- Must be able to work under high stress situations
- Must be willing to interact with customers and answer questions in regards to our mission, product, and services or willingly ask for assistance to answer presented questions
- Produce ice cream in an efficient and thorough manner by following written recipes and procedures
- Must be comfortable lifting items weighing 20-30lbs and items weighing 50lbs or more with assistance
- Must be able to stand for extended periods of time
- Must be willing to work in extreme heat, extreme cold, and outdoor settings
- Available to work nights and weekends